



Galfer USA Return Policy

Products can only be returned if they were purchased directly from Galfer USA. If purchased through a third party, they must be returned to the retailer for credit or exchange. If you are in need of warranty assistance, please refer to the policies below and feel free to contact us directly. Galfer USA does not accept returns on custom lines, nor lines that have had their length or colors altered from standard specifications. *All return shipments must be clearly marked with a valid Return Authorization Number (RA#) or they will be refused by our Receiving Department.* All returns are subject to a 15% restocking fee. For more information, or to be issued a RA#, please contact our Customer Service Department at CustomerService@GalferUSA.com or (805) 988-2900 Ext: 112

Galfer USA Warranty Policies

-BRAKE LINES

All Galfer USA brake lines are covered by our limited lifetime warranty to the original purchaser. As this encompasses a large number of possible scenarios, please contact our Customer Service Department at CustomerService@GalferUSA.com or (805) 988-2900 Ext: 112 for details.

-BRAKE ROTORS

All Galfer USA brake rotors are covered by a 6 month warranty from the original purchase date. We require the exclusive use of Galfer brake pads to retain this warranty. If outside the warranty period, rotors can be sent in for free inspection. *The customer is responsible for shipping charges to and from our location in Southern, CA. Please make sure to contact us for a Return Authorization number before sending in your rotors.* For more information, or to be issued a RA#, please contact our Customer Service Department at CustomerService@GalferUSA.com or (805) 988-2900 Ext: 112

-BRAKE PADS

Galfer USA does not have a specific warranty period for brake pads as they are considered consumable items. However, if you are dissatisfied with your Galfer brake pads for any reason, please contact our Customer Service Department at CustomerService@GalferUSA.com or (805) 988-2900 Ext: 112, and we will address your concerns on a case-by-case basis.

